

| Reference | Authority | Category | Decided | Decision | Decision Reason | Remedy | Service improvement recommendations |
|------------------|------------------|----------------------------|----------------|--------------------------------|------------------------------------|---------------|--|
| 21018794 | BDC | Corporate & Other Services | 12/10/22 | Not Upheld | no fault | | |
| 22008520 | BDC | Planning & Development | 22/09/22 | Closed after initial enquiries | Not warranted by alleged fault | | |
| 22010359 | BDC | Planning & Development | 03/11/22 | Closed after initial enquiries | Not warranted by alleged injustice | | |